

The Castle Group Presents



# ISLAND WALK WEEKLY

TO ACCESS IW BUSINESS  
WEEKLY ON YOUR PHONE  
SCAN QR CODE BELOW

03 APRIL 2026



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# BOARD MEMBERS



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## BOARD MEMBERS

**President** - Laurie McGrath - [laurieiwbody@yahoo.com](mailto:laurieiwbody@yahoo.com)

**Vice President** - Bill Chisum - [billchisum@comcast.net](mailto:billchisum@comcast.net)

**Treasurer** - Thomas Giles - [tgilesiw@gmail.com](mailto:tgilesiw@gmail.com)

**Secretary** - Dan McDonald - [dwmibody@gmail.com](mailto:dwmibody@gmail.com)

**Director** - Gus Stuhldreher - [gusstuhldreher5@gmail.com](mailto:gusstuhldreher5@gmail.com)

**Director** - Louise Gallagher - [louiseoniwboard@gmail.com](mailto:louiseoniwboard@gmail.com)

## Join the Island Walk Compliance Committee

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The Island Walk Compliance Committee is currently seeking volunteers to join the committee.

If you are interested in contributing to our community and getting involved, please reach out to

Harshil Patel at [harshil.patel@castlegroup.com](mailto:harshil.patel@castlegroup.com)

We welcome and appreciate your interest!

# CASTLE TEAM



Unparalleled Property Services

- **Billie Parker, General Manager** Billie.Parker@castlegroup.com
- **Janis Potter, Assistant General Manager**  
Janis.potter@castlegroup.com
- **Kelly Daley, Office Administrator** KDaley@castlegroup.com
- **Harshil Patel, Covenants Manager**  
Harshil.Patel@castlegroup.com
- **Rhonda McCaw, Administrative Assistant/Receptionist**  
Rmccaw@castlegroup.com
- **Maribel Ortiz, Lifestyle Director** Maribel.ortiz@castlegroup.com
- **Dion Erdek, Maintenance Supervisor** derdek@castlegroup.com
- **Shaun VanWhervin, Project Manager**  
svanwhervin@castlegroup.com
- **Tony Williams, Maintenance Technician**
- **Eddy Gomez Alonso, Maintenance Technician**
- **Fabian Correa, Maintenance Technician**
- **Yisel Leal, Housekeeper**
- **Dayami Mendez Espiuosa, Housekeeper**
- **Donna Gigliello, Receiving Clerk**



(239) 513 - 0045



6155 Towncenter Cir, Ste 101, Naples, FL 34119

Monday - Friday 9:00am -1:00pm &

2:00pm - 5:00pm

Toll Free: (800) 337-5850



IslandWalkOffice@castlegroup.com

# COMMITTEE MEETINGS



**AMENITIES**

**QUARTERLY**

**ACC**

**1st and 3<sup>rd</sup> Wednesdays  
at 2:30 PM**

**COMMUNICATIONS**

**Quarterly or as needed**

**COMPLIANCE**

**1st Thursday at 3:00 PM**

**ELECTIONS**

**Seasonal**

**FINANCE**

**4th Tuesdays at 10:30 AM**

**FITNESS**

**Quarterly**

**HEARINGS**

**4th Thursday at 3:00 PM**

# COMMITTEE MEETINGS



**INFRASTRUCTURE**

**2nd Friday of the Month  
2:00 PM – 4:00 PM**

**RACQUET SPORTS**

**1st Thursday Every Month  
5:30 PM**

**LAKES**

**2nd Tuesdays at 10:30 AM**

**POOLS**

**Quarterly**

**LANDSCAPE**

**3rd Thursdays at 2:00 PM**

**CONCUR**

**3<sup>rd</sup> Saturday, as needed**

**LIFESTYLE  
ACTIVITIES**

**1st Tuesdays at 11:00 AM**

# COMCAST INFORMATION

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**Bulk Center of Excellence - Residents Direct Line: 833-501-1893**

Text the words "On it" to 266-278 for an agent to call you directly!

**Standard Customer Service: 800-934-6489**

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## Comcast Escalation Procedure

*What are resident's options when they have contacted the Comcast Center for Excellence (800/934-6489) several times and the same problem with Comcast TV or Internet still exists?*

1. It is important the resident has contacted Comcast at (800/934-6489) **at least twice** and that Comcast attempted to fix the problem twice, but the problem still exists.
2. The resident should then send an email, with a subject line of "Comcast Escalation" to the front desk attendant ([IslandWalkOffice@castlegroup.com](mailto:IslandWalkOffice@castlegroup.com)) or visit the front desk with the following information:

**Resident's Name:**

**Address:**

**Phone number:**

**Email Address:**

**Description of Problem:**

**Frequency of Problem:**

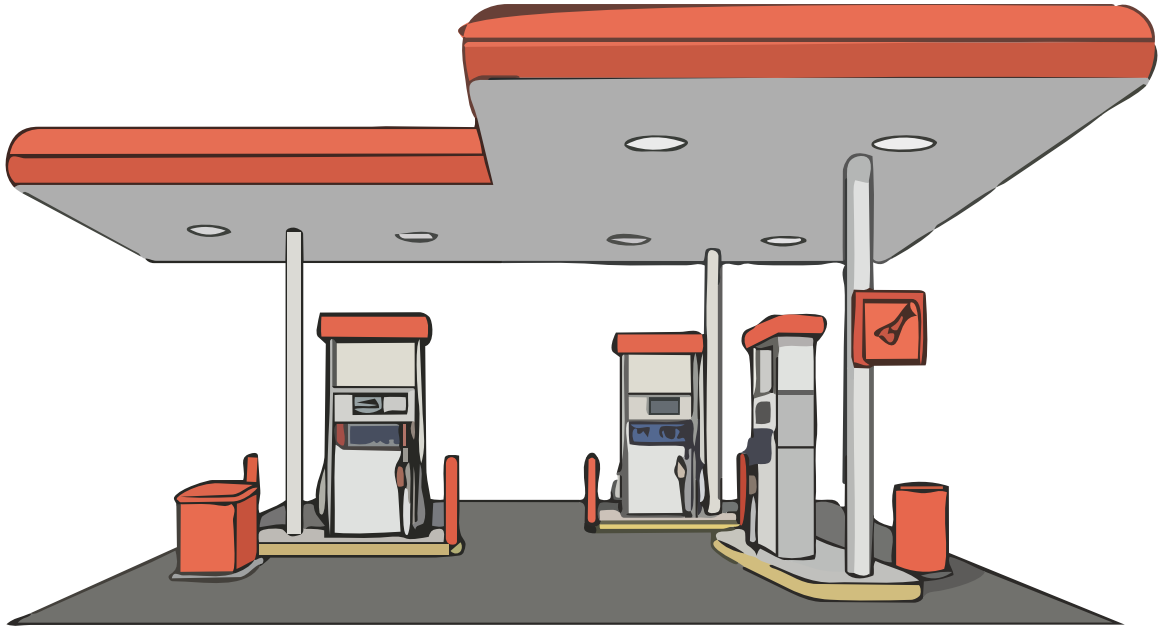
**Dates problem was called into Comcast: (800/934-6489)**

**Did Comcast Visit Home?**

3. The resident's email will be forwarded to a special 2<sup>nd</sup> level Comcast escalation center.
4. Comcast will contact the resident within 2 business days, usually by phone, and determine a plan of action.
5. If the resident isn't contacted by Comcast within 2 business days or Comcast failed to resolve the problem the resident should contact the IW front desk.

# NEW GAS STATION PUMP INSTALLATION

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Dear Residents,

We would like to inform you that installation of new Shell gas pumps at the IW Gas Station will begin on Tuesday, April 7. The installation process is expected to take approximately two days.

During this time, the gas station will be temporarily closed. While we anticipate the work will be completed within the scheduled timeframe, delays are possible. If the installation takes longer than expected, we will keep you updated.

Thank you for your cooperation and we apologize for any inconvenience this may cause.

# SIDEWALK & VALLEY GUTTER REPLACEMENT PROJECT 2026

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Dear Island Walk Homeowners,

The Sidewalk & Valley Gutter Replacement Project is expected to start on **Monday, February 23rd** and end by **Thursday, April 30th 2026**.

The contractor (Bonness) will use excavation equipment to remove concrete & intruding tree roots and then pour new concrete. You should expect to see heavy equipment (mini front loader, mini excavator, dump trucks, concrete mixer, and large dumpsters). The equipment can be noisy. The work will begin on Prescott, then move to Queen Elizabeth, then move clockwise around the community including some work on IW Circle and Lake Pathways.

**Look for red paint lines**, in a right-angle shape, on the valley gutters in front of your home.

Your driveway may be blocked for a couple of days

- If your driveway lies between the red paint lines.
- You may want to move your vehicles out of your garage (for easy access).
- Please do not park your vehicles in your driveway.

**Please do not park your vehicles** across from or near the addresses listed.

**Please do not approach the work areas, the construction equipment, or the workers.**

**DO NOT PLACE ANYTHING IN THE DUMPSTERS THAT COLLECT THE CONCRETE.**

**Your cooperation is greatly appreciated.**

**Castle Compliance** folks are aware of the potential parking situation.

**Please direct any questions or concerns** to Castle Group Property Management

- During business hours (Mon-Fr, 9am-1pm; 2pm-5pm) call [\(239\) 513-0045](tel:(239)513-0045) or email to [Islandwalkoffice@castlegroup.com](mailto:Islandwalkoffice@castlegroup.com)
- Outside of business hours call [\(800\) 337-5850](tel:(800)337-5850)
- Residents can also submit a ticket through the TownSq platform at: <https://app.townsq.io/login>

# GOLF CART REGULATIONS

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Residents who own or lease golf carts to be driven in Island Walk shall register such golf carts with the Association, must sign a waiver and indemnification agreement with the Association, and must provide proof of liability insurance on an annual basis. Please ensure your golf cart is registered with the management office.

- Unregistered golf carts may not be operated or parked in Island Walk.
- All drivers of golf carts must have a valid automobile driver license.
- Golf carts must be non-gasoline powered.
- Golf carts must be in good working order and be in compliance with all applicable local and state laws.
- Golf carts shall only operate between sunrise and sunset, unless equipped with functioning headlights and taillights.
- The operation of golf carts is allowed on the streets and wide internal pedestrian walkway system along the lakes but prohibited on the narrow residential sidewalks
- Golf carts may be parked in regular parking places and designated areas. When not in use, golf carts must be parked or stored only in the Resident's Unit garage.
- Association owned golf carts are exempt from these rules

No Vehicles including golf carts shall be parked, at any time, on any vegetation, including grass, within Island Walk.



# E-BIKE SAFETY



## Under Florida Statute and a county ordinance, here's what you need to know about riding an e-bike in Collier County:

- ◆ Any class of e-bike shall not pass 15 mph if riding on any sidewalk
- ◆ Any person under the age of 16 is prohibited from riding a class 3 e-bike
- ◆ All three classes may be operated on sidewalks, however, any cyclist over the age of 16 operating a class 3 e-bike is prohibited from using the sidewalk and must stay in the bike lane when available and must not exceed a max speed of 15 mph
- ◆ If an adult is operating an e-bike while accompanying a child or children under 16 years of age who are riding on the sidewalk, they too can lawfully ride on the sidewalk to not separate from the child and must not exceed a max speed of 15 mph
- ◆ Any person riding on the sidewalk or bike lane when approaching a school bus which displays a stop signal must come to a full stop. do not pass the school bus until the signal is not in use and it's safe to do so
- ◆ When riding on pathways located in parks and recreational areas, cyclist must yield the right of way to pedestrians and must deliver a warning before passing a pedestrian
- ◆ Operating an e-bike on a sidewalk when approaching a signalized intersection must obey pedestrian control signals before crossing. If approaching an intersection that does not have a pedestrian signal the cyclist must follow the intersection light signal indications for the parallel roadway traffic flow
- ◆ An e-bike that produces 750 watts of power is prohibited on the sidewalks, bike paths, and shared roadways in Collier County





## COMMUNITY PRESSURE WASHING

April 2<sup>nd</sup>

*Family Home Watch Pressure Washing*

has

**COMPLETED:**

Towncenter & Towncenter Cir

**UP NEXT**

12' wide Lake Paths

PARENT TEACHERS  
ASSOCIATION 20XX

## IMPORTANT INFO

**\*\*\* Monday 4/6 pressure washing will be taking care of all the 12' paths that span around the central lake and 12' paths that extend through Kingston to Maupiti, Redonda to Tabago, Bermuda to Eleuthura, & Island Pond to Barbados.**

**Bridges may be blocked around the Community to maintain safety while work is in progress. \*\*\***



**\*\*\*Management is aware of the slight inconvenience it will be to all Island Walk Homeowners and with that being said your patience during this time will be greatly appreciated!\*\*\***

## ACC Guidance for Installing a French Drain System



- **Purpose:** A French drain directs water away from homes or areas where water collects.
- **Common Issues:** Some Island Walk properties experience drainage problems that can flood walkways and lanais or damage grass. Homeowners should consult **licensed and insured professionals** (landscape contractors, civil engineers, or excavation contractors) if these issues occur.
- **ACC Approval:** **ACC approval is required** before installing any drainage system and homeowners must follow the *ACC Requirements & Procedures for Drainage (Board approved 4-9-25)*. *A contractor diagram and plot plan showing location required.*

### Key Installation Guidelines

- **Use qualified contractors** (landscape contractor, civil engineer)
- **Do not alter natural drainage patterns** without required approvals and written consent.
- **Lake setback:** No drainage systems on lake banks or within **10 feet of slopes leading to a lake**.
- **Pipe specifications:** Use **4–6 inch perforated, sleeved drainage pipes** to move water away from the home.
- **Proper termination:** Pipes must end in an **8"×8" or 12"×12" catch basin/drain box** on the homeowner's property, preferably in a landscaping bed and **at least 12 inches from the bed edge**. Above-ground pipes are not allowed.
- **Discharge restrictions:** Water may **not discharge into lakes, onto common property, or areas prone to erosion**.

### Installation & Maintenance

- Pipes must be **backfilled with drainage rock and soil**, covered with **8–10 inches of compacted soil**, and finished with **sod level with surrounding landscape**.
- The worksite must be **cleaned of debris** after installation.
- **Homeowners are responsible for ongoing maintenance** and fixing any drainage problems that arise.

# ACC Maintenance Tips – Keeping your Downspout Drain Clear



**If you have a drainage system that** channels water from roof gutters and downspouts away from the foundation, you are responsible for keeping it clear and functioning to prevent flooding or erosion.

You can clean it yourself or have the landscape contractor who installed it clean it. They will have the necessary tools.

## Tools & Materials Needed

- Screwdriver - Shop vacuum (optional) - Hand cultivator
- Garden hose - Power auger (if needed) - Rubber drain bladder (if needed)

## How to Clean a Yard Drain

1. Remove the Drain Grate
2. Clean Out Debris
3. Flush the Pipes
4. Reassemble Grates

**How to Handle Tough Clogs – it is recommended to call a professional**

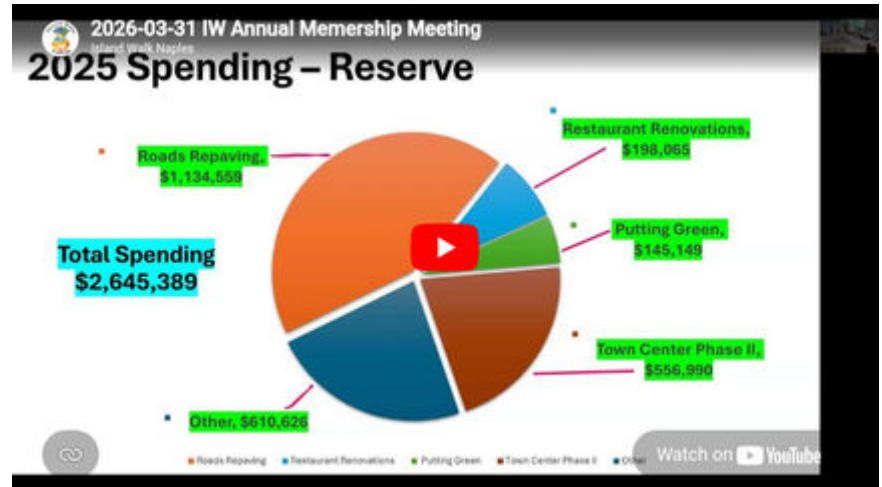
**Regular maintenance—prevents yard drain clogs, flooding, and water damage. If you install a drainage system you must obtain ACC approval.**

# LATEST RECORDINGS

## 1. 2026-03-31 IW Annual Membership Meeting

**Annual Membership Meeting**

[https://youtu.be/TI\\_x57ZJr-0](https://youtu.be/TI_x57ZJr-0)



## 2. 2026-03-25 Board Meeting Video

<https://youtu.be/TgJbwHFcSLw>

## 3. 2026-03-11 Board Meeting Video

<https://youtu.be/cyDjkLSCSzE>



# Juniper Update

**WEEK OF MARCH 30TH, 2026**

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## ┆ Bed Weeds:

Cycle 3 of 12      Completion date 3/31/26

Spray Crew #1 - Prescott to Upolo.

Deep Weeding - VBR exterior .

## Debris Pickup:

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All acceptable debris picked up throughout the community as of 3/31/26

For debris to be picked up it needs to be placed at the street prior to the day of pick up; Andros Clockwise to Ossabaw placed Sunday, Island Pond Counter-Clockwise to Prescott placed Monday.

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## ┆ Arbor Queen Palms:

Completion 4/30/26 Navasa to half of Prescott/  
Inspection 3 of 12 completed 3/31/26 / Inspection 4 of  
12 started 4/1/26 / Expected completion date 4/30/26

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## Leaf Clean-Up:

Complied 4/03/26 Monday 4/6/26 restart leaves again.

Martinique to QE , Valentia and Exuma.

## Mowing:

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#1 of 42 - Bi-Weekly mowing of East side of property and interior commons. Mowing done at 5 inches until instructed otherwise

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## Coconuts:

BACKYARD: Martinique to island pond

## Wet check:

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Irrigation for community operating 1 day per week for residences and 3 days a week for annual zones. Commons areas remain off per instruction of the landscape committee.

# POST OFFICE INFORMATION

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**Hours: Monday - Friday 10am-2pm**

## **Reminders!**

CASH AND CHECKS ONLY

Post office no longer has a credit card machine.

Mail Carriers are still available to help you after 2pm please open your mailbox and call out for help.

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## *Juniper In-Person Resident Meetings*

Juniper is holding in-person meetings with  
community residents on the

**first Wednesday of every month**

from 9am - 12pm to discuss all your  
landscaping questions and concerns.

# Residential Curbside Collection

## Services Include:

- Twice-a-week Household Waste curbside collection.
- Once-a-week Recycling, Yard Waste, and Bulky Items collection.

Call (239) 252-2380 to schedule collection of appliances, electronics, standard vehicle tires, or vehicle batteries.



### Cart Out By 6 a.m.

on collection day & removed by 6 a.m. the following day. Pick-up can occur any time from 6 a.m. to 6 p.m.

### Space Carts & Materials

3ft apart from each other, mailboxes, and other obstacles.



### Cart Repairs/Replacement

call (239) 252-2380 and follow prompts.

There will be **no curbside services** on Fourth of July, Thanksgiving Day, or Christmas Day.

There are **no make-up days**. If your collection falls on one of these holidays, your trash, recycling, bulky items and yard waste will be collected on your next scheduled day.

## Collier County Residential Collections Services at Island Walk

|            |           |
|------------|-----------|
| Garbage    | Wednesday |
| Recycle    | Wednesday |
| Yard Waste | Wednesday |
| Bulk Waste | Wednesday |
| Garbage    | Saturday  |

# YARD DEBRIS PICK UP SCHEDULE

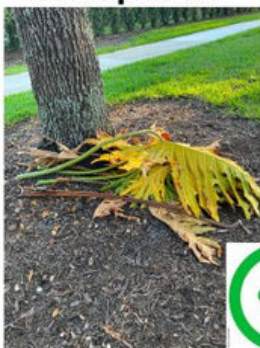
| <b>MONDAY - WEST SIDE</b>   | <b>TUESDAY - EAST SIDE</b>  |
|---|---|
| <p> <b>Andros</b><br/> <b>Bermuda</b><br/> <b>Charlton</b><br/> <b>Drummond</b><br/> <b>Eleuthera</b><br/> <b>IW Circle SW</b><br/> <b>Freeport</b><br/> <b>Guadeloupe</b><br/> <b>Hawkesbury</b><br/> <b>Inagua</b><br/> <b>Jarvis</b><br/> <b>Kingston</b><br/> <b>Lasquetii</b><br/> <b>Maupiti</b><br/> <b>Martinique</b><br/> <b>Navassa</b><br/> <b>Ossabaw</b><br/> <b>Town Center Circle</b> </p> | <p> <b>Prescott</b><br/> <b>Queen</b><br/> <b>Elizabeth</b><br/> <b>Redonda</b><br/> <b>St George</b><br/> <b>Tabago</b><br/> <b>Trinidad</b><br/> <b>Upolo</b><br/> <b>Valentia</b><br/> <b>Whidbey</b><br/> <b>Exuma</b><br/> <b>Yakobi</b><br/> <b>IW Circle NE</b><br/> <b>Zanzibar</b><br/> <b>Bravada</b><br/> <b>Anguilla</b><br/> <b>Cayman</b><br/> <b>Barbados</b><br/> <b>Dominica</b><br/> <b>Ellice</b><br/> <b>Futuna</b><br/> <b>Gilford</b><br/> <b>Hatteras</b><br/> <b>Jude</b><br/> <b>Island</b><br/> <b>Island Pond</b> </p> |

**A small amount of vegetative debris\* may be placed curbside in front of your property on the corner of the driveway or on the mulched area of the oak tree ring the evening before or by 7 am on the designated pick up day.**

**Please be respectful of your neighbors and store debris out of view until the designated day. Debris left out other than on the pick up day is in violation of IslandWalk rules.**

On Wednesdays Collier County will pick up debris in paper yard waste bags (NO PLASTIC), in personal bins (up to 45 gal), or tied with twine in bundles no longer than 4 ft.

**Acceptable**



**\*Small amount of debris**



**Unacceptable**



# Lawn Debris Do's and Don'ts

**Don't** leave large piles of debris for Juniper. Our contract does not provide for pick-up of large amounts.

**Don't** allow your private landscaper to leave debris behind after they have trimmed your trees or shrubs.



**Do** - put **small amounts** of lawn trimmings and fallen fronds at the street in front of your home on Monday or Tuesday. Juniper picks up the West side on Mondays and the East side on Tuesdays.



**DO** – use **PAPER ONLY LAWN WASTE BAGS** which are picked up on Wednesdays by the county (trash day)



# Charging Up for Change: How to Dispose of Batteries in Collier County

BY: KARI HODGSON, DIRECTOR OF COLLIER COUNTY SOLID WASTE DIVISION



As with cell phones, batteries have evolved to meet consumer demand. Modern high-capacity batteries now allow users to charge or replace batteries less often. However, some batteries, such as lithium batteries, contain significant stored energy, making them potential hazards at home if not properly stored and disposed of. Improper disposal of batteries can create significant safety and environmental risks.

Collier County has several conveniently located Recycling Drop-Off Centers that accept all types of batteries for environmentally friendly disposal. By disposing of batteries at a Recycling Drop-Off Center, you help reduce the risk of fires from batteries and preserve our paradise.

## Hazardous batteries

Batteries can be hazardous for several reasons, primarily due to the chemicals they contain and the potential for stored energy to cause accidents. Identifying hazardous batteries can be challenging as they often resemble common alkaline AA and AAA batteries. Hazardous batteries include:

- **Rechargeable batteries** in electronics, equipment, scooters, and bikes.
- **Small button-style lithium batteries** found in electronics like remotes or watches.

To mitigate these hazards, it is essential to handle batteries with care, store them properly, and dispose of them at designated recycling centers or disposal facilities that can manage their specific risks.

## Storing batteries

Properly storing batteries is crucial to prevent accidents and ensure their longevity. Here are some key tips:

- **Cool, Dry Place:** Store batteries in a cool, dry place. Extreme temperatures and humidity can damage batteries and reduce their lifespan. Avoid areas with significant temperature fluctuations, such as garages or attics.
- **Non-Metallic Container:** Use a non-metallic container to store batteries. Metal containers can cause batteries to short-circuit if the terminals come into contact with the metal surface. Plastic containers with individual compartments are ideal.
- **Tape the Terminals:** Place a piece of tape over the terminals to prevent them from coming into contact with other batteries or metal objects.

## Disposing of batteries

Proper disposal of batteries is essential to prevent environmental contamination and reduce the risk of fires or other hazards. Batteries should never be thrown in garbage or recycling carts. Instead, consider the following options:

- **Retail Take-Back Programs:** Stores like Best Buy and Staples often have battery recycling programs.
- **Collier County Recycling Drop-Off Centers:** These centers accept all types of batteries for free recycling. They are open Monday to Saturday from 8:30 a.m. to 4:30 p.m. Visit [collier.gov/dispose](http://collier.gov/dispose) to find a location near you.

## Drop-Off Center Locations

- **Naples:** 2640 Corporate Flight Dr.
- **North Collier:** 9950 Goodlette-Frank Rd. N.
- **Marco Island:** 990 Chalmer Dr.
- **Northeast:** 825 39th Ave. NE.
- **Hazardous Materials Collection Center:** 3728 White Lake Blvd.

By properly storing and disposing of batteries, you can help protect our environment and community from potential hazards.

## Items that may contain Lithium batteries



Laptops



Golf Carts



Chargers



E-Bikes



Power Tools



Toys

MORE INFORMATION ON  
COLLIER COUNTY RECYCLING  
DROP-OFF CENTERS



# LOST & FOUND ANNOUNCEMENT

If you lose your items, please contact the front desk or come in person to report the lost items. Our team will do their best to return your items safely and quickly.



**CONTACT US**



239-513-0045



[islandwalkoffice@castlegroup.com](mailto:islandwalkoffice@castlegroup.com)

# Pop Up Shop Dates

WEDNESDAY  
**APRIL 1<sup>ST</sup> 12-4PM**  
AT POST OFFICE

THURSDAY  
**APRIL 16, 12-4PM**  
AT POST OFFICE

TUESDAY  
**APRIL 14, 12-4PM**  
AT POST OFFICE

**NOTE: NO POP UP SHOP SALE DAYS  
FROM APRIL 17TH - JUNE 1ST**

*IF YOU WOULD LIKE TO PURCHASE SOMETHING BUT  
CAN'T MAKE IT TO A SALE, JUST EMAIL THE  
COMMUNICATION COMMITTEE AT  
**[NY2FLBABY@GMAIL.COM](mailto:NY2FLBABY@GMAIL.COM)***



# WELCOME NEW RESIDENTS

Our next New Owners Welcome Orientation is scheduled for **SATURDAY, APRIL 18<sup>th</sup> at 10AM** in the **Barbados Room** in the Town Center.

If you purchased a home within the last 6 months or have not been able to attend an orientation now is your chance.

Our Welcome Coffee orientations provide new residents with key information, an ability to meet other new residents and an opportunity to have their questions answered by Board members and management staff. You will receive a new resident information packet, and light refreshments will be served. The gathering lasts approximately 1 hour.

For planning purposes, please **RSVP to Kelly Daley before April 17<sup>th</sup>** at [kdaley@castlegroup.com](mailto:kdaley@castlegroup.com) or call 239-513- 0045 if you plan to attend.

If you cannot attend the upcoming orientation, let us know so we can send you information on the next scheduled date.

Hope to see you there!  
Communication Committee

